



## **Frequently Asked Questions: Roseburg response to COVID-19 or Coronavirus**

### **Does Roseburg have a COVID-19 response plan in place?**

Yes. Roseburg has a comprehensive response plan in place should a team member or visitor to any of our locations be suspected of having or confirmed to have the virus. The plan includes response steps, exposure risk categories and decontamination protocols. The company is actively monitoring the situation around the clock. Despite all efforts to prepare and take appropriate precautions, it is crucial that all understand that the elimination of the spread of a contagious virus is not under our control. At some point—like other seasonal viruses (flu)—managing and operating through this potentially broad-based infection may be necessary.

### **What precautions has Roseburg taken in response to COVID-19?**

Roseburg has implemented strategic cleaning protocols at all company locations. We have ensured the stocking and availability of necessary cleaning supplies and personal protective equipment to cover company operational needs, increased disinfection and response to potential contamination events. The company has suspended all international travel, with the exception of Canada, where we have operations. We have shared preventive hygiene protocols from the Centers for Disease Control with our team members and encouraged compliance to protect our team members, partners and communities.

### **Has Roseburg experienced any impacts to its operations?**

No. To date, all Roseburg operations continue to run as usual. We have experienced no slowdowns or disruptions as a result of COVID-19.

### **Has Roseburg identified any impacts to its supply chain?**

Roseburg's corporate procurement and logistics teams are continuously monitoring and assessing any potential threats to our supply chain. To date, we have identified no immediate risks to our supply chain. Should any threats emerge, we will communicate with the client, vendor or partner who may be impacted.

### **How will Roseburg manage threats to its supply chain or operations should they emerge?**

Roseburg's internal COVID-19 response plan lays out specific details on how we will handle direct impacts to the company. Each case will be evaluated and a response determined as needed.

### **Will Roseburg be increasing inventories of raw materials or finished product?**

Not at this time. We will continue to assess business needs as the situation evolves.

### **Has Roseburg altered visitor guidelines at its locations?**

Effective immediately and until further notice, all visitors to Roseburg facilities, offices and other sites should be prepared to answer the following questions prior to entrance:

- Have you visited any country identified by the CDC as a Level II or III Risk for COVID-19 within the past 14 days?
- Have you been in contact with any person with confirmed or suspected COVID-19 virus within the past 14 days?
- Are you currently experiencing symptoms associated with COVID-19, including fever, coughing or shortness of breath?

Visitors answering “yes” to any of these questions will not be permitted to enter a Roseburg facility.

### **Has Roseburg altered travel protocols in response to COVID-19?**

Yes. Roseburg has suspended all international travel with the exception of Canada, where we have operations. The suspension will remain in effect until such restrictions are no longer necessary. Decisions regarding domestic business travel are made on a case-by-case basis between employees and their managers.